PAGANI
PAGANI.CO.NZ

RETURN/EXCHANGE FORM

Thank you for shopping with us!

While we hope that your item is perfect for you, we understand that there may be occasions where you wish to return the item. Please find all the information you need here to complete a hassle free return!

PLEASE NOTE:

- Sale items can be exchanged for a gift card or items of equal value.
- Sale items cannot be refunded.
- Returns and exchanges for online purchases can also be made at any PAGANI store. However, refunds can not be processed in store.
- We reserve the right to refuse a returned item that is damaged by the recipient due to lack of care or disregard of washing instructions.
- If you wish to receive a credit for your item, this will be in the form of a Gift Card that is redeemable in store and online.

HOW TO RETURN ITEMS:

- You can return your item in original condition within 30 days of receipt.
- Please send back this completed form with your items and ensure that all areas are correctly filled in to ensure a speedy return process.
- Please ensure that items are in original condition and are packaged securely. Pagani are not liable for the loss of an item being returned.
- Package your parcel, affix postage and send to the address below.

CUSTOMER DETAILS

Order No _____

Order Date _____

Name _____

Phone _____

Email _____

Address _____

_____

Post Code _____

RETURN OPTION (please tick one)

☐ Gift card
☐ Refund
☐ Exchange

REASON FOR RETURN CODES

1. Change of mind
2. Wrong size
3. Incorrect item sent
4. Faulty

Please describe fault details below

_____

_____

_____

ITEMS YOU ARE RETURNING

Style No.	Description	Size	Colour	Reason Code

TO BE EXCHANGED FOR

Style No.	Description	Quantity	Size	Colour

FREIGHT REFUND: Please note we do not refund return freight costs. If your item is faulty please contact 0800 PAGANI or customercare@pagani.co.nz and we will arrange return postage for you.

PLEASE SEND TO:
PAGANI Online Store
81a Portage Rd, New Lynn
Auckland 0640

IF YOU NEED HELP OR HAVE ANY QUESTIONS, PLEASE DON'T HESITATE TO CONTACT US

PHONE: 0800 PAGANI   EMAIL: customercare@pagani.co.nz